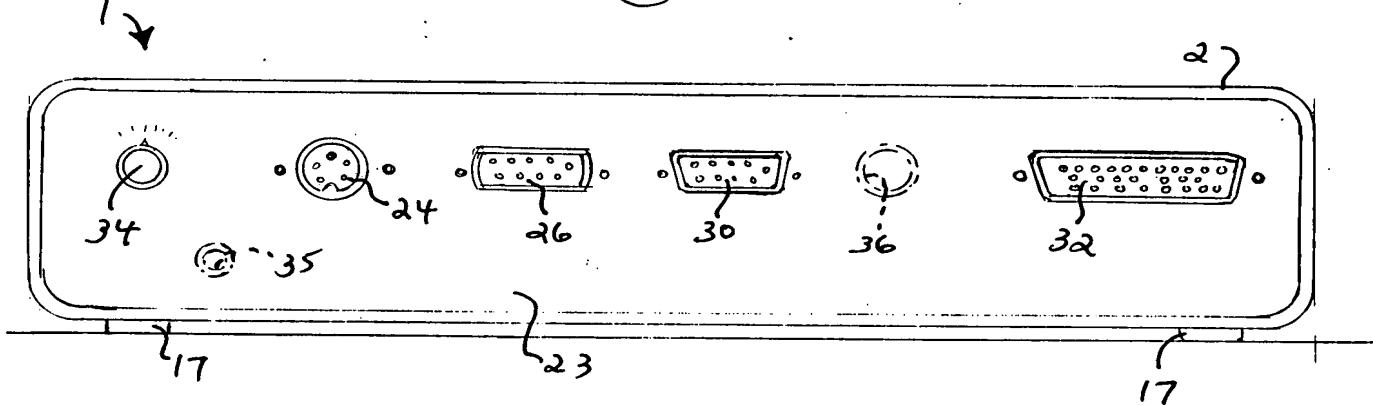
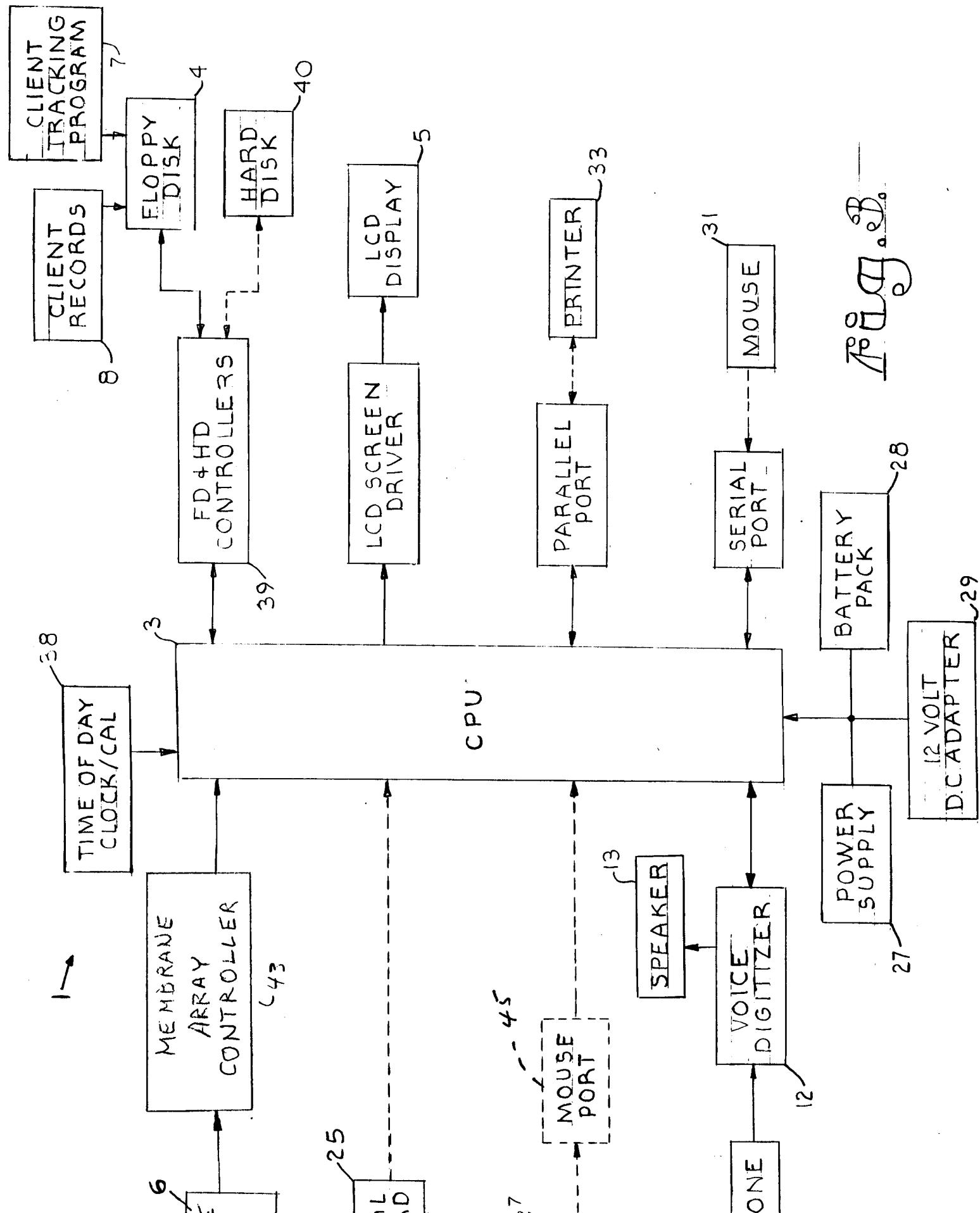
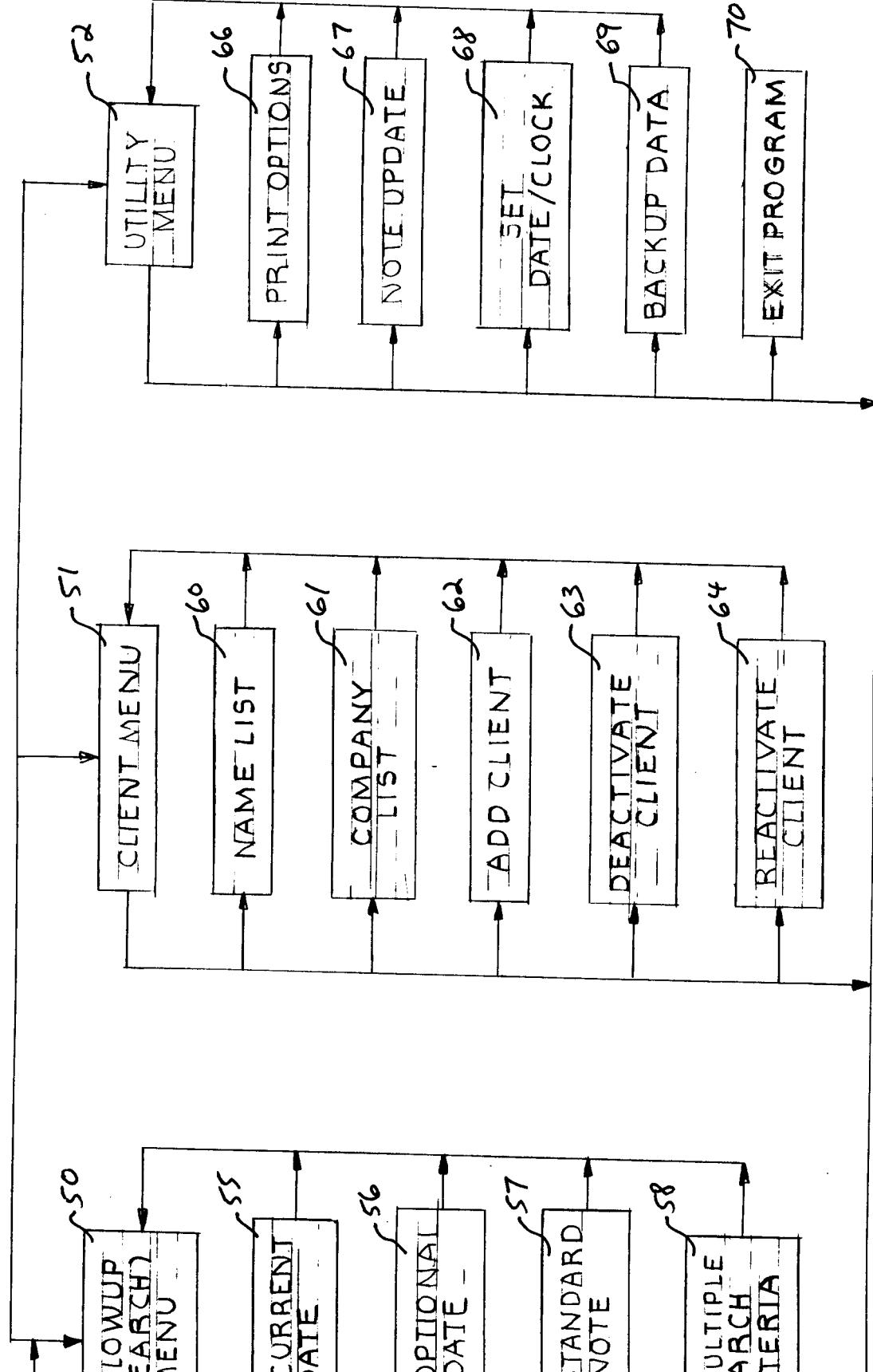


Fig. 2.

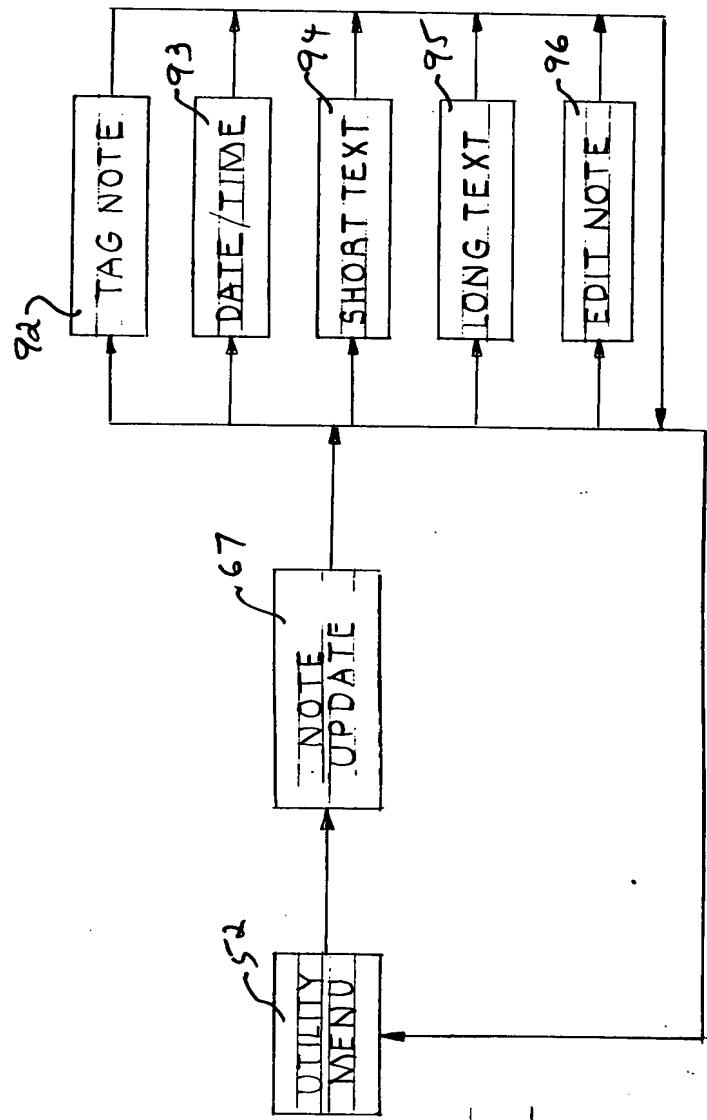
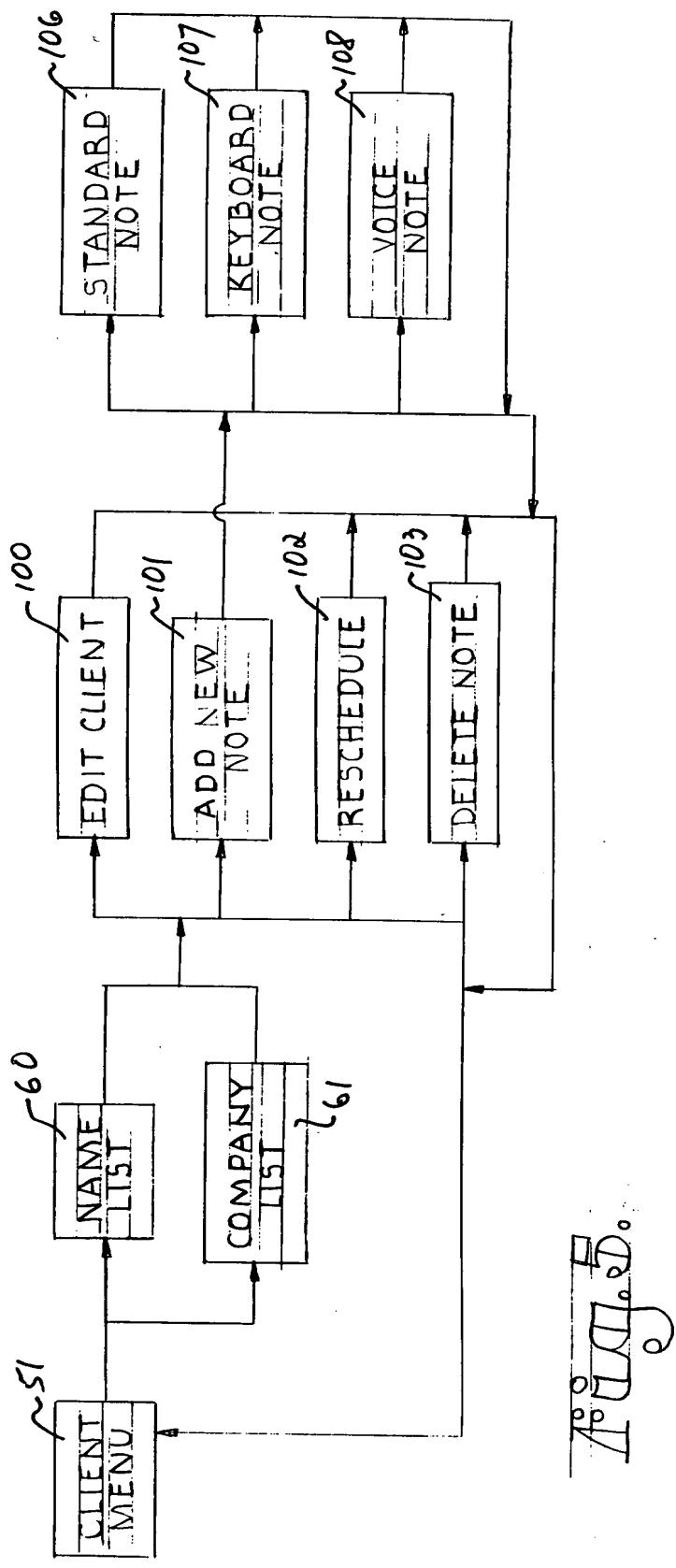




Flow. 4.



12956



78 79

COMPANY	ABC, INC.	75
CONTACT	79 JOHN DOE, BUYER	76
PHONE #	W/ 816 555-1234	77
ETC.	80	8
PREVIOUS CALL	NO /DAY /YEAR, TIME	78
CURRENT CALL	NO /DAY /YEAR, TIME	79
CALL UPDATE		80
PC USER	81	81
PLAYS GOLF	82	82
NON-SMOKER	83	83
APPOINTMENT	MO/DAY/YR 1100 PM	84
VANTS/VOLUME	QUOTE ON MODEL 9876-A	85
VIEW UP	STD 4	86
VIEW DOWN	KBD 1 YCT	87
88		88

Fig. 8.

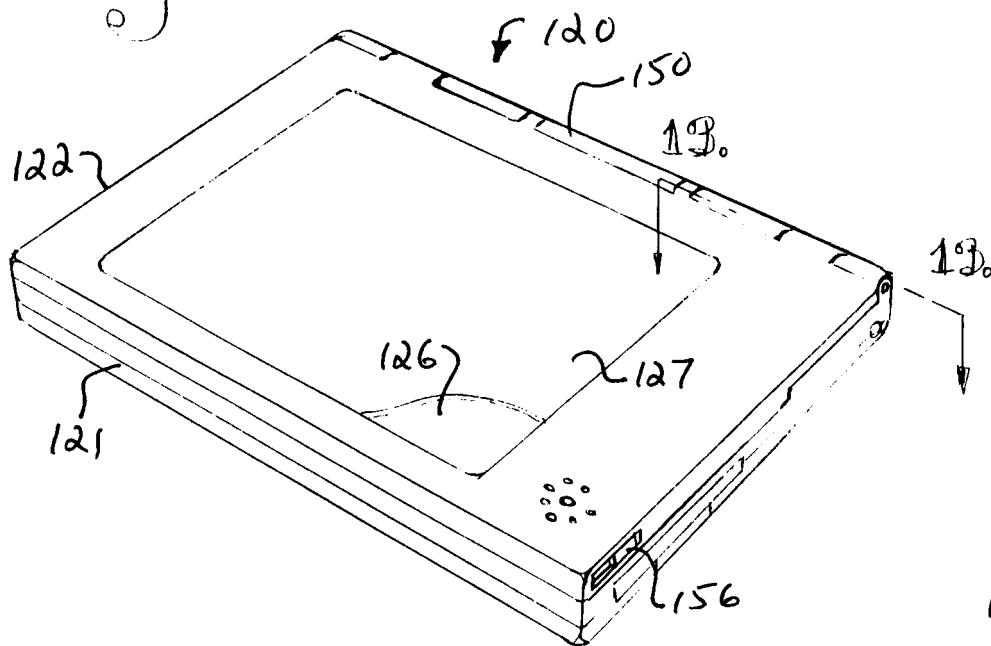


Fig. 9.

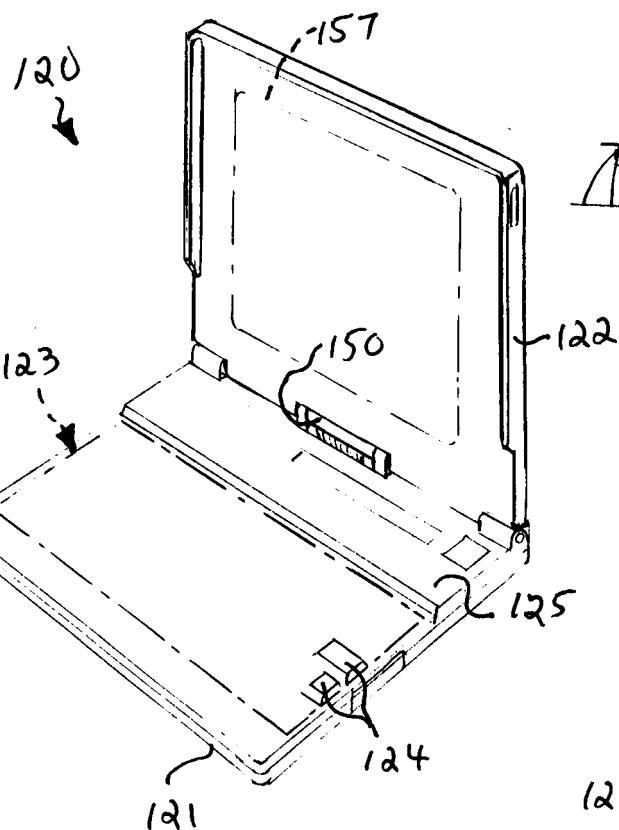
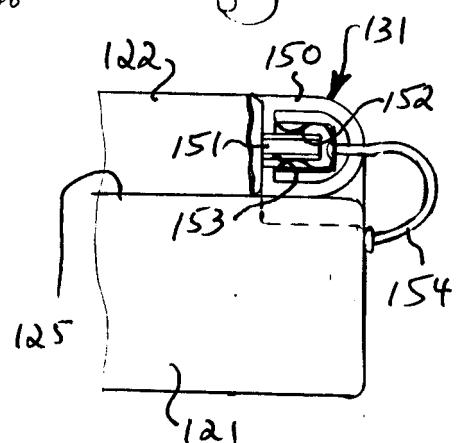


Fig. 10.

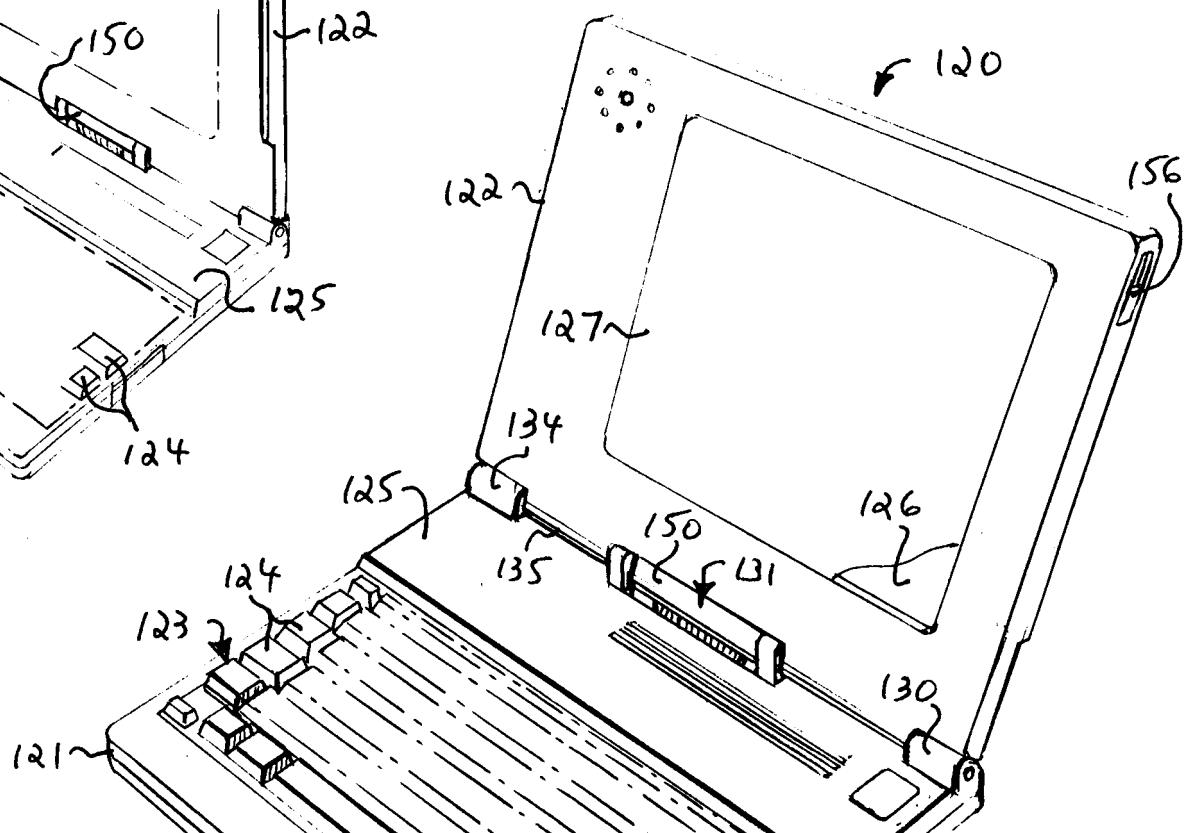


Fig. 12.

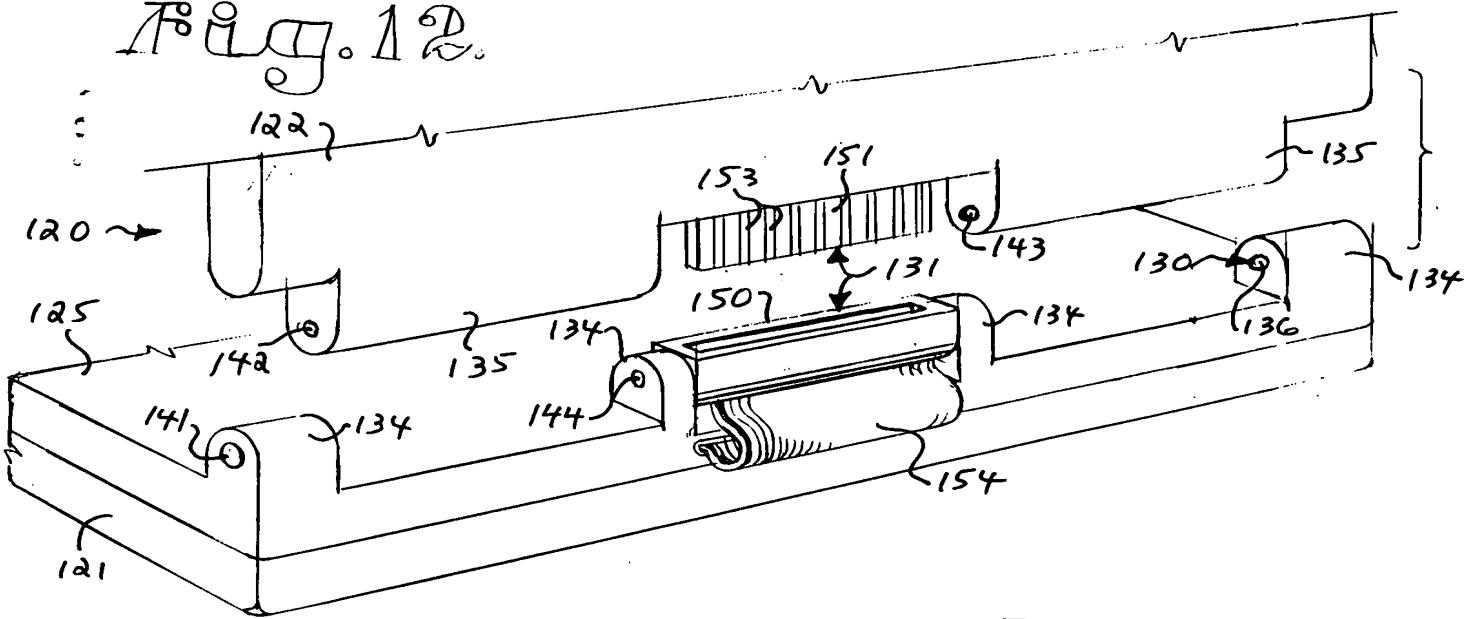


Fig. 13.

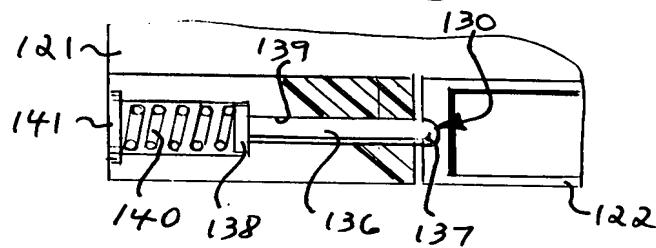


Fig. 14.

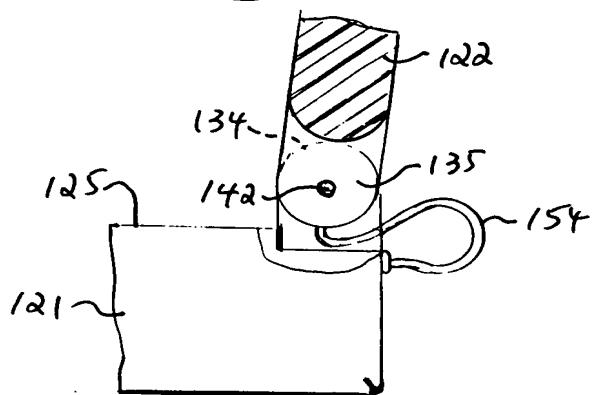


Fig. 15.

